

**Digimedia.NET
Domain Hosting
Application Form**




Digimedia.NET Domain Hosting Application Form

Customer Details

Company Name	
ACN/ABN	
Full Name	
Address	
Suburb	
State	
Post Code	
Telephone	
Fax	
Email	

Payment Details

Account (14 day terms) Credit Card

Card No	
Name	
Type (please select)	<div style="display: flex; justify-content: space-around; align-items: center;">    </div>
Expiry Date	

Recurrent charging authority: I Authorise Digimedia Pty Ltd to charge all service fees to my credit card in accordance with the Terms and Conditions until notified otherwise by me.

Name: (please print) _____ **Signature:** _____ **Date:** _____

Digimedia Direct Deposit Details

Bank: National Australia Bank
 Account Name: Digimedia Pty Ltd
 BSB: 083 004
 Account No: 12201 1499

street address
 316 Auburn Road
 Hawthorn
 Victoria Australia 3122

mailing address
 Po Box 8800
 Middle Camberwell
 Victoria Australia 3124

telephone 03 9819 2772
fax 03 9819 2773

email info@digimedia.com.au
www.digimedia.com.au
 ABN 19 082 786 301

Domain Name Service Requirements (New / Re-delegation)

New Domain Name (please include extension)
(Please refer to www.digimedia.com.au for all domain pricing)

Existing Domain Name (please include extension)

If re-delegating Domain Name, please provide Domain Password or Registry Key

Mail and Web Hosting Requirements (Please choose either Section 1 or 2)

Section 1 – External Hosting

Section 1a – Package type (all packages require a once off \$75 setup charge)

Mail or Web ONLY Package: * (Please see Package detail section for details)
 Silver Package (mail and web) :* (Please see Package detail section for details)
 Gold Package (mail and web): * (Please see Package detail section for details)

- | Quarterly | Yearly |
|--------------------------------|--------------------------------|
| <input type="checkbox"/> \$75 | <input type="checkbox"/> \$300 |
| <input type="checkbox"/> \$105 | <input type="checkbox"/> \$420 |
| <input type="checkbox"/> \$135 | <input type="checkbox"/> \$540 |

Section 1b – Email mailboxes (if required)

<u>User 1</u>		
Preferred Username	<input type="text"/>	Preferred Password <input type="text"/>
eg:	<i>bruce@yourdomain.com.au</i>	<i>gdfs45</i>
<u>User 2</u>	<input type="text"/>	<input type="text"/>
<u>User 3</u>	<input type="text"/>	<input type="text"/>
<u>User 4</u>	<input type="text"/>	<input type="text"/>
<u>User 5</u>	<input type="text"/>	<input type="text"/>
<u>User 6</u>	<input type="text"/>	<input type="text"/>
<u>User 7</u>	<input type="text"/>	<input type="text"/>
<u>User 8</u>	<input type="text"/>	<input type="text"/>
<u>User 9</u>	<input type="text"/>	<input type="text"/>
<u>User 10</u>	<input type="text"/>	<input type="text"/>

Section 1b – Email Alias (if required)

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Alias 1		
Alias Name	<input type="text"/>	Mailbox to redirect to <input type="text"/>
eg:	<i>info@yourdomain.com.au</i>	<i>bruce@yourdomain.com.au</i>
Alias 2		
Alias Name	<input type="text"/>	Mailbox to redirect to <input type="text"/>
Alias 3		
Alias Name	<input type="text"/>	Mailbox to redirect to <input type="text"/>
Alias 4		
Alias Name	<input type="text"/>	Mailbox to redirect to <input type="text"/>
Alias 5		
Alias Name	<input type="text"/>	Mailbox to redirect to <input type="text"/>

Section 1c – Package details

Mail or Web ONLY Package

50Mb Space
1Gb Data Transfer
OR
5 POP Email Boxes

Silver Package (mail and web)

100Mb Space
2Gb Data Transfer
10 POP Email Boxes
1 FTP Account
3 Email Lists
2 MySQL Databases

Gold Package (mail and web)

250Mb Space
2Gb Data Transfer
25 POP Email Boxes
1 FTP Account
5 Email Lists
5 MySQL Databases

All Accounts Include...

Web Statistics & Reporting
Front Page Server Extensions
Unlimited Email
Forwarders
Unlimited Auto Responders
Unlimited Sub Domains
Private CGI Bin
phpMyAdmin Access

Perl
PHP
11 Pre Installed CGI Scripts
SpamAssassin
24/7 Secure Control Panel Access

Addons

Static IP Address
Additional Data Transfer

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Section 2 – Internal Hosting

DNS hosting required	<input type="checkbox"/>	1 Year	<input type="checkbox"/>	2 Years
Mail (MX) backup required	<input type="checkbox"/>	\$99	<input type="checkbox"/>	\$198
	<input type="checkbox"/>	\$99	<input type="checkbox"/>	\$198
If external mail hosting, provide IP address	<input type="text"/>			
If external web hosting, provide IP address	<input type="text"/>			
Addition IP Redirection required (http://webmail.domain.com.au – 144.132.0.0)	<input type="text"/>	<input type="text"/>	<input type="text"/>	
Addition IP Redirection required (http://webmail.domain.com.au – 144.132.0.0)	<input type="text"/>	<input type="text"/>	<input type="text"/>	

 **Technical Contact (if any)**

Name

Telephone

Mobile

Email

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Digimedia.NET Acceptable user policy / spam policy

ACCEPTABLE USER POLICY MARCH 2003

Digimedia Pty Ltd ABN 19 082 786 301 (the Company) also trading as Digimedia.NET provides its Customers (the Customer) with this Acceptable User Policy (AUP) in order to offer uninterrupted and faultless service. Please read this AUP in order to acknowledge what is deemed as acceptable use of our service. The Company reserves the right to suspend or terminate any of the Customers' Service(s) upon identification of the Customers' contravention of any one or more of the following:

1.0 General

- 1.1 The Customer shall use all the Specified Service provided in conjunction with the terms and conditions for the purpose of gaining access to the Internet and the services thereon.
- 1.2 The Customer shall use the Specified Service only for its own purpose and shall not make the use of the Specified Service available to any third party nor use it on behalf of or for the benefit of any third party.
- 1.3 The Customer shall not send, transmit, make available, copy, retransmit, broadcast or publish (whether directly or indirectly) in whatever form, any data, information, material or statement which infringes the intellectual property rights of any person or legal entity or the laws or statutory regulations or contractual rights or laws relating to defamation, contempt, blasphemy, infringement of privacy or personal data rights and any equivalent or related laws in any State or Territory in which they are or may have accessed or made available.
- 1.4 The Customer shall not make use of the Specified Service for the purpose of attempting or establishing unauthorised access to facilitate a breach in the security devices of

machines, resources or networks without the prior unequivocal consent of the lawful owner of that machine, resource or network

2.0 Unlimited Use/Time/Hours

- 2.1 Sessions apply. The Customer may stay connected so long as they are actively using that connection. The Customer can manually reconnect to gain access to the Internet immediately after a session time out. The Customer must not reconnect to gain access to the Internet using "automatic" reconnection as defined below.
- 2.2 Automatic reconnection is defined as "the use of a device and/or program for the purpose of redialing a modem to establish an Internet connection.
- 2.3 Automatic reconnection can be detected using server connection logs. If a regular pattern of automatic reconnection during a 24 hour period is detected, a written warning notice will be issued to the Customer. Ignoring such notice will lead to immediate disconnection until further notice.
- 2.4 Digimedia.NET maintains the right to terminate any Customers' connection following any extended period of inactivity as determined by Digimedia.NET.
- 2.5 Artificial generation of traffic for means of evading "idle timeouts" during but not limited to unattended access, such as pinging, bots or automatic email checking are expressly prohibited.
- 2.6 The Customer must not mistake an unlimited dial up modem connection to be the same as a permanent modem dial connection. A permanent dial up connection can be used continuously over a 24 hour period.

Sample of a daily log, indicating automatic reconnections:

POP	Tx	Rx	Logon Time	Duration	Modem	Disconnect
Melbourne	0.15	0.24	Thu 07 07:52:27	03:00:00	50667/26400	sessTimeOut
Melbourne	0.14	0.26	Thu 07 04:51:43	03:00:00	50667/26400	sessTimeOut
Melbourne	0.19	0.37	Thu 07 01:50:58	03:00:00	50667/26400	sessTimeOut

3.0 Abuse

3.1 Any use of the Digimedia.NET system resources that disturbs the normal use of the system for other Digimedia.NET Customers is considered to be abuse of the system resources and is grounds for administrative intervention. Some examples of system abuse include spawning dozens of processes, consuming excessive amounts of memory or CPU for long periods of time.

- 3.2 Digimedia.NET reserves the right to collect damages (software, hardware and man hours) if any harm is done to Digimedia.NET system resources which requires repairs or reconfiguration of any kind.
- 3.3 The following use of the services is treated as abuse and will result in immediate disconnection and/or legal action:
 - a) Using the Services to transmit any material (by email, uploading, posting or otherwise) that

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intentionally or unintentionally violates any applicable local, state, national or international law, or any rules or regulations promulgated there under.

b) Using the Services to harm, or attempting to harm minors in any way.

c) Using the Services to transmit any material (by email, uploading, posting or otherwise) that threatens or encourages bodily harm or destruction of property.

d) Using the Services to transmit any material (by email, uploading, posting or otherwise) that harasses another.

e) Using the Services to make fraudulent offers to sell or buy products, items or services or to advance any type of financial scam such as "pyramid schemes", "Ponzi schemes" and chain letters.

f) Adding, removing or modifying identifying network header information in an effort to deceive or mislead is prohibited. Attempting to impersonate any person by using forged headers or other identifying information is prohibited. The use of anonymous remailers or nicknames does not constitute impersonation. Using deliberately misleading headers ("munging" headers) in news postings in order to avoid Spam email address collectors is allowed.

g) Using the Services to transmit any unsolicited commercial email or unsolicited bulk email. Activities that have the effect of facilitating unsolicited commercial email or unsolicited bulk email whether or not that email is commercial in nature are prohibited.

h) Using the Services to access, or to attempt to access the accounts of others, or to penetrate, or attempt to penetrate security measures of Digimedia.NET's or another entity's computer software or hardware, electronic communications system, or telecommunications system, whether or not the intrusion results in the corruption or loss of data.

i) Using the Services to transmit any materials (by email, uploading, posting or otherwise) that infringes the copyright trademarks, patent, trade secrets or other proprietary rights of any third party, including, but not limited to, the unauthorised copying of copyrighted material, the digitisation and distribution of photographs from magazines, books or other copyrighted sources and the unauthorised transmittal of copyrighted software.

j) Using the Services to collect, or attempt to collect personal information about third parties without their knowledge or consent.

k) Reselling the Services without Digimedia.NET's authorisation.

l) Using the Services for any activity which adversely affects the ability of other people or systems to use Digimedia.NET Services or the Internet. This includes "Denial of Service" (DoS) attacks against another network host or individual user. Interference with or disruption of other network users, network services or network equipment is prohibited. It is the Customers responsibility to ensure that their network is configured in a secure manner. A Customer may

not, through action or inaction, allow others to use their network for illegal or inappropriate actions. A Customer may not permit their network, through action or inaction, to be configured in such a way that gives a third party the capability to use their network in an illegal or inappropriate manner.

4.0 Email

4.1 The Customer shall not make use of the Specified Service to facilitate and further publication and distribution of chain letter, unsolicited commercial or bulk email.

4.2 The Customer shall not make use of the Specified Service to send or cause to be sent or forwarded either large numbers and/or large messages or a message irrespective of size at such frequency that it causes the recipient annoyance and/or causes the recipient's mailbox to become unable to cope with the volume of email traffic directed at it and disables said mailbox.

4.3 The Customer shall not make use of any Service to send or forward malicious messages and/or viruses to cause annoyance and/or disruption to another user's service.

4.4 The Customer shall not cause another user of a service provided to be subscribed to a mailing list or some other service without their prior express permission for that purpose.

4.5 The Customer shall not forge or create the use of a header and/or address in an attempt to show that a message originates from a machine or network other than that on which it does originate or that replies to a message directed to a machine at which the Customer neither has a right nor permission to cause replies to be directed.

5.0 Usenet

5.1 The rules relating to email outlined above shall be equally applicable to Usenet postings.

5.2 The Customer shall not use the Specified Service to cause or further the excessive cross posting and/or multi-posting of messages to newsgroups and/or bulletin board services.

5.3 Digimedia.NET considers "cross posting" to 10 or more groups within a two day sliding window to be excessive.

5.4 Digimedia.NET Customers may not cancel messages other than their own messages. A Customer may cancel posts forged in that Customer's name. We may cancel any postings which violate this AUP.

5.5 Commercial advertisements are off-topic in most newsgroups, especially regional groups not specifically named for such. The presence of such articles in a group is not indicative of the group's "intended" use. Please familiarise yourself with the basic Usenet netiquette before posting a newsgroup.

6.0 Web Space

6.1 The Customer shall not use its own personal website for the use of corporate or business use.

6.2 The Customer shall not use unsolicited email messages or cause such to be used in order to draw attention to promote or otherwise advertise its website.

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6.3 The Customer shall not publish, hold or cause to be held or accessed via its website, material that is of an illegal nature and/or contrary to the terms and conditions of use.

7.0 Enforcement

7.1 Non-enforcement of any section of this Agreement does not constitute consent and Digimedia.NET reserves the right to enforce this Agreement at its sole discretion.

Spam Policy

We support a view to zero tolerance on SPAM and network abuse.

If we receive a legitimate complaint about a user engaging in the sending of SPAM email or any other form of network abuse then we will follow the steps below:

1. Upon receiving a legitimate complaint we will block the user from further access to the network.
2. As soon as feasible, we will contact the user and pass on any evidence or material we have received about the complaint.
3. At our discretion, we may re-enable network access for that user if requested to do.
4. We will log the CNID of the offending user. This allows us to track offenders as they move between ISPs.
5. At our discretion we may block network access from the CNID of repeat offenders.
6. If a blacklisted CNID attempts to login, they will be automatically disconnected.
7. At our discretion we may unblock a blacklisted CNID if requested to do so.

Name: (please print) _____ Signature: _____ Date _____

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